2019 Scorecard Goals

The IHS Markit scorecard is our commitment to the integration of sustainability practices inside our internal corporate functions. We update our goals and progress on an annual basis.

55,000
Community impact
11 SUSTAINABLE CITIES AND COMMUNITIES

Employees contribute at least 55,000 volunteer hours in their communities using their annual quota of paid time off for volunteering

72
Employee satisfaction
8 DECENT WORK AND ECONOMIC GROWTH

We conduct our employee engagement survey three times each year. Our goal is to increase our score from 71 to 72

30
Customer satisfaction
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

Net Promotor Score (NPS) is a common measure of customer satisfaction. Our goal is to achieve an NPS of 30

30%
Inclusion
5 GENDER EQUALITY

Increase percentage of female directors on our board from 25% to over 30% by 2021

100%
Business ethics
16 PEACE, JUSTICE AND STRONG INSTITUTIONS

100% of our employees complete our Code of Conduct training

100%
Data security & privacy
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE

100% of employees complete our annual Data Security and Acceptable Use training

50%
Human capital development
5 GENDER EQUALITY

Develop and launch an early career program with a target of 50% female recruits

100%
Renewable energy
13 CLIMATE ACTION

As part of RE100 commitment, source 100% of global office electricity from renewables by 2020

54%
Green hotels
12 RESPONSIBLE CONSUMPTION AND PRODUCTION

Increase the proportion of employee hotel stays at green hotel properties to 54%

IHS Markit supports the UN Sustainable Development Goals

2018 Scorecard Progress

Goal	Result
Community impact - employees contribute 48,000 volunteer hours around the globe with 100% of our standard offices contributing to this goal	51,969 volunteer hours (108%)
3rd-party assessments - maintain our standing on the Dow Jones Sustainability Index	Ranked in 74th percentile in professional services sector
Data security & privacy - establish an executive business security board. Extend security governance and risk & compliance, reinforcing security responsibilities across the enterprise with alignment towards ISO 27001	Completed
Customer satisfaction - convert all Touchpoint customer surveys to new methodology based on Customer Effort Scores and establish a baseline score	Completed
Business ethics - 100% of our employees complete our Code of Conduct training	97%
Inclusion - rollout HeForShe initiative in our larger offices with the goal of reaching at least 50% of our employees	32% representing over 4,100 employees
Inclusion - women make up at least 50% of our interns in our 2018 summer intern program	51%
Workplace health & safety - develop a global workplace anti-violence program	In progress
Sustainable design - incorporate sustainable design in 33% of the projects we undertake in 2019	33%
Green hotels - increase the proportion of employee hotel stays at green hotel properties to 50%	52%
Lease language - include language in 20 new lease agreements that obliges property manager to provide building environmental metrics	80% (16/20)
RE100 commitment - source 100% of office electricity from renewable by 2020	In progress
Vendor management - incorporate environmental and social impact questionnaires into our vendor management onboarding platform	In progress