



TECHNOLOGY INTELLIGENCE SERVICE

Command & Control Rooms - Annual

KEY QUESTIONS ADDRESSED

- Who are the leading CAD and dispatch system providers?
- How many control rooms exist in my target sector and region?
- Which markets offer the best opportunities for control technology suites?
- Which technologies are end users most likely to adopt for the near and long term?
- Which trends and technologies are disrupting traditional command and control centers?

Detailed examination of the key technologies employed in command and control rooms, including competitive analysis of the top technology and service suppliers

Flagship product

Annual topical report addressing key focus areas with in-depth analysis on market and technology trends

Market briefs

Studies addressing major trends and developments, delivered throughout the year

Project tracker database

Annual database providing data on global command and control projects

Analyst access

For prompt response to urgent and unique questions

Clients of this Intelligence Service will receive:

Command & Control Rooms Report - 4 Vols – A comprehensive assessment of command and control room technologies and services covering five-year forecasting and trend analysis for three vertical markets: public safety, transportation, and utilities. Includes market shares for major technology and service providers and supplementary regional Excel databases for the four volumes: North America, EMEA, Latin America, and Asia Pacific.

Project Tracker Database – Global database tracking command and control projects for nearly 50 firms since 2015.

Market briefs – Concise deliverables addressing market trends and developments. Past topics have included:

- Broadband integration in control rooms
- Enabling smarter emergency response through public safety answering point (PSAP) interoperability
- Software as a service (SaaS) in command and control
- Mergers and acquisitions
- Physical security information management (PSIM) software
- Trade shows such as APCO, IWCE, CCW, IACP

Research coverage

The following technology markets are assessed with 2018 as the market base year and forecasts from 2019–2023.

Technologies	Services	Vertical markets	
Computer-aided dispatch (CAD) Call-taking software Geographic information systems (GIS) CCTV integration software Recording software Records management software (RMS) Voice dispatch Other technologies	Change management Data management Installation Support Other services	Public safety Transportation Utilities	
Regions			
EMEA France Germany Italy Netherlands Russia Scandinavia Spain Turkey United Kingdom Middle East and Africa Rest of Eastern Europe Rest of Western Europe	Latin America Argentina Brazil Chile Colombia Ecuador Mexico Peru Rest of Latin America	Asia Pacific Australia and New Zealand China Hong Kong India Indonesia Japan Singapore South Korea Rest of Asia	North America Canada United States

Related research

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[Critical Communications Broadband Intelligence Service - Annual](#)

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