



IHS MARKIT TECHNOLOGY INTELLIGENCE SERVICE

Command and Control Room – Annual

Real examination of the key technologies employed in command and control rooms including competitive analyses of the top technology and service suppliers.

KEY QUESTIONS ANSWERED

- Who are the leading CAD and dispatch system providers?
- How many control rooms exist in my target sector and region?
- Which markets offer the best opportunities for control room technology suites?
- Which technologies are end-users most likely to adopt in the near and long- term?
- Which trends and technologies are disrupting traditional command and control?

Flagship Product

Annual topical report addressing key focus areas with in-depth analysis on market and technology trends. One update per service year.

End-user survey

Biennial user survey report.

Analyst Access

For prompt responses to urgent and unique questions

Market Briefs

Studies addressing key trends delivered throughout the year.

Clients of this service will receive:

Command, Control Rooms and PSAPs Report – 4 regional volumes (Flagship) – Provides an up-to-date, comprehensive assessment of command and control room technologies and services with forecasting and trends analysis over the next five years for three vertical markets; includes market shares for major technology and service suppliers. The report is divided into North America, EMEA, Latin America and Asia-Pacific volumes. Supplementary Excel databases will be provided for each region. Delivered annually in July.

End-User Survey Report – Covers the opinions of control room specialists on technology usage and future systems outlook. Delivered in Q1 2019. (Biennial).

Market Briefs – Concise deliverables addressing trends and developments impacting the market. Topics:

- Broadband integration in control rooms (February 2018)
- IWCE and CCW Show Reports – Q2 2018
- APCO Show Report – Q3 2018
- Contract tracker – Q3 2018
- IACP Show Report – Q4 2018
- SaaS in control rooms (November 2018)

Research coverage

The following technology markets are assessed with 2017 as the market base year and forecasts from 2018-22.

Technologies	Services	Vertical Markets	
<ul style="list-style-type: none"> - Computer aided dispatch (CAD) - Call taking software - Geographic information systems (GIS) - CCTV integration software - Recording software - Records management software (RMS) - Voice dispatch - Other technologies 	<ul style="list-style-type: none"> - Change management - Data management - Installation - Support - Other services 	<ul style="list-style-type: none"> - Public Safety - Transportation - Utilities 	
EMEA	Latin America	Asia Pacific	North America
<ul style="list-style-type: none"> - France - Germany - Italy - Netherlands - Russia - Scandinavia - Spain - Turkey - United Kingdom - Middle East and Africa - Rest of Eastern Europe - Rest of Western Europe 	<ul style="list-style-type: none"> - Argentina - Brazil - Chile - Colombia - Ecuador - Mexico - Peru - Rest of Latin America 	<ul style="list-style-type: none"> - Australia and New Zealand - China - Hong Kong - India - Indonesia - Japan Singapore - South Korea - Rest of Asia 	<ul style="list-style-type: none"> - Canada - US

Related Research

[Mobile Radio Intelligence Service](#)

[Critical Communications Broadband Intelligence Service](#)

[Safe Cities Report 2017](#)

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