



2012

# Sustainability Report



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# Executive Letter

We are pleased to share our inaugural **IHS 2012 Corporate Sustainability Report**.

At IHS, Corporate Sustainability is vital to the way we do business and is a critical aspect of our values and our culture. In 2012, IHS added Corporate Sustainability as a key corporate goal. Our emphasis on sustainability will help ensure that we are structured for long-term success in a changing business environment. When we focus on sustainability we believe that we increase our competitiveness as a company, while contributing to the betterment of both the social and economic conditions of the communities in which we operate.

Our comprehensive approach to sustainability includes economic, environmental and social aspects of our business. It is our goal to become a leader in sustainability by constantly improving; public reporting with greater insight into environmental and social dimensions; our metrics with an emphasis on operational eco-efficiency tracking and goal setting; continued support of citizenship and philanthropy; and our corporate governance.

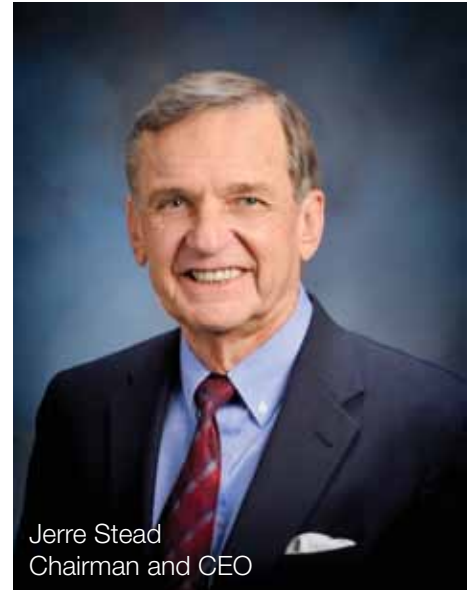
IHS is committed to the highest ethical conduct in all aspects of business, including human rights, labor, environment and anti-corruption. Our company operates upon a foundation of our core values of Teamwork, Respect, Accountability, Integrity and Innovation as demonstrated daily by colleagues, management and the board. IHS is an active member of the World Economic Forum® and proud to be a signatory of the Partnership Against Corruption Initiative (PACI®).

As we collaborate to improve both social and economic conditions within our communities, we celebrate our IHS colleagues for contributing over 6,000 hours of global volunteer time in 2012. With an emphasis on advancing education, health, wellness and environmental sustainability, we have challenged our colleagues to volunteer a total of 10,000 hours in 2013, supported by a new global volunteer paid time-off benefit. We will drive continued progress and we welcome your feedback to help us in this journey to achieve world-class sustainability.

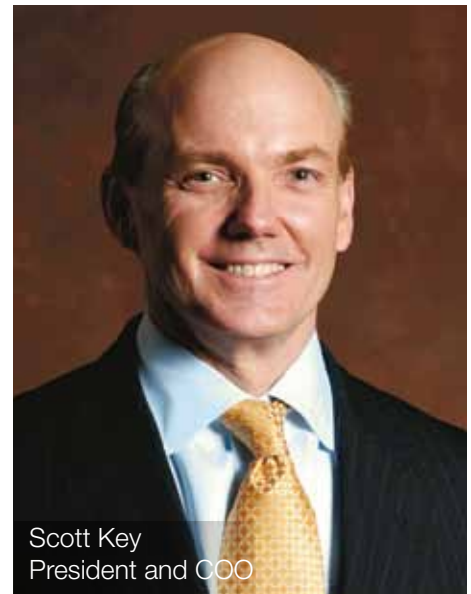
Sincerely,

**Jerre Stead**  
Chairman and CEO

**Scott Key**  
President and COO



Jerre Stead  
Chairman and CEO



Scott Key  
President and COO



# Our Commitment

**At IHS, we are committed** to being the best company we can be, creating a great place to work and making a positive difference in the world.

We are working diligently to incorporate sustainability into all that we do through our LIVE framework, which includes three dimensions:



**Live Well:** focus on health and wellness



**Live Wise:** focus on governance and advancing education



**Live Green:** focus on the environment

2012 marks the first year we have had this framework in place, and as a result, we are excited to present our first sustainability report. We are proud of our achievements so far, yet we know that there is much more to be done. Our goal is to be a recognized leader in sustainability by 2015. In order to achieve this goal, we are committed to challenging ourselves and continuously improving and adapting.

The intent of this report is to provide a balanced view of our approach, progress and future of sustainability at IHS. We welcome your feedback in this process.

To give quick access to various topics of interest, live links are included throughout the report. In addition our Form 10-K filed with the SEC serves as a supplemental resource.

[Find out more about our journey at www.ihs.com/corporatesustainability](http://www.ihs.com/corporatesustainability)

As we continue on this path, we are committed to increasing the breadth of our actions, to further engage with our stakeholders, and to increase our transparency. We strongly believe that the foundation of sustainability success is reliant on building a culture of sustainability. By collaborating with our colleagues, customers, communities, partners, supply chain and other stakeholders, we continue to fulfill our mission and to do our part in creating a better world.

6,000<sup>+</sup>  
Colleagues

140<sup>+</sup>  
Offices

50<sup>+</sup>  
Languages  
Spoken

Offices in  
30<sup>+</sup>  
Countries

FY12 Revenue  
\$1.53B  
USD

Our **sustainability culture** is evolving and growing as rapidly as **IHS** itself

## About IHS

**IHS is the leading information company** that provides comprehensive content, insight and expertise in the key areas that are shaping today's global landscape. Businesses and governments around the world use our products and solutions to make faster and more confident decisions. IHS has been in business since 1959 and has been a publicly traded company on the New York Stock Exchange since 2005. Headquartered in Englewood, Colorado, U.S., IHS remains committed to longterm, sustainable growth and employs more than 6,000 people in more than 30 countries around the world.<sup>+</sup>

# Vision, Mission, Values

**For over 50 years,** IHS has helped customers harness the power of information to improve their business results.

This is the essence of IHS and it is what makes us unique compared with our competitors. While much has changed over the past five decades, there is a common denominator that unifies our organization – the promise to provide our customers with the technical information, tools and operational and advisory services necessary to support critical business decisions, maximize core business processes and improve productivity. In addition, we will continue expanding our offerings to include knowledge-based solutions and industry insight that provide strategic benefit to our customers around the world.

## **The IHS Vision**

To be The Source for Critical Information and Insight that powers growth and value for our customers.

## **The IHS Mission**

Translating the value of IHS global information, expertise and knowledge to enable customer success and create customer delight on a daily basis.

## **IHS Values**

To help create a sense of common beliefs and behaviors, IHS colleagues focus on five fundamental shared values: Teamwork, Respect, Accountability, Integrity and Innovation. The foundation for these five values is a singular focus on our customer, representing a core value of Customers First.

We are a  
**Global Company**

We are a  
**Growing Company**

With over 50  
years of growth,  
**sustainable  
business** is part of  
**who we are**—today  
and into the future



# Advancing Sustainable Business

## Customer Solutions

**IHS takes pride** in applying principles of Corporate Sustainability throughout our global operations. We enable our customers to address the full spectrum of sustainability challenges as they do business in countless industry sectors and market spaces around the globe. IHS enables our customers to achieve their goals, which range from minimizing environmental impact, protecting workers and preventing business disruptions to ensuring product quality, operating efficiently and gaining access to new markets.

The **IHS SPECTRUM Excellence Awards** honor organizations that demonstrate leadership in the use of advanced information systems and best practices to achieve Environment, Health, Safety and Sustainability (EHS&S) business goals.





For many decades, **IHS professionals** have helped our customers advance their specific business objectives by providing the broadest and deepest selection of EHS&S solutions on the market.

Today, we are helping industry leaders take another historic leap forward by developing unified information strategies for Enterprise Sustainability Management that make sustainability an integral part of customer operations and competitiveness.

#### Focus on the key deliverables to our customers

##### Reducing risks

Assuring regulatory compliance and managing dangerous incidents

##### Increasing efficiency

Streamlining systems and processes to save time and money

##### Creating value

Strengthening reputation, branding and competitive position

We helped an **Energy & Natural Resources** company reduce regional greenhouse gas (GHG) emissions by 60 percent and decreased environmental verification costs by 50 percent.

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We helped a **Chemical** company eliminate over \$2 million (USD) in legacy systems with the potential to save another \$2 million (USD), while improving reporting efficiency and preserving its license to operate at more than 200 facilities.

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We helped a **Transportation** company lower volatile organic compound (VOC) emissions by 64 percent and reduce annual water use by 1 million gallons through recycling of categorical wastewater for a truck manufacturer.

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We helped an **Electronics** company produce reports in minutes, instead of days or weeks, while connecting 1,500+ users at 10 facilities worldwide and eliminating 1,800+ hardcopies of safety data sheets.

# Company Objective

In 2012, **Corporate Sustainability** was added as a key company objective. At IHS, Corporate Sustainability is core to the way we do business and is integrated into our values and our culture. Our approach is holistic, using the framework of **Live Well**, **Live Wise** and **Live Green**.

By incorporating sustainable thinking into every decision that we make, we can gain competitive advantage, while simultaneously improving the social and economic conditions of the communities where we operate.

To achieve our Corporate Sustainability Objective, we will:

- Make operational improvements that bring efficiencies, foster innovation, and reduce environmental impacts
- Positively affect our communities through global colleague participation and philanthropy
- Be recognized as a leader in Corporate Sustainability by 2015

"At IHS, Corporate Sustainability is not a special project. We embed sustainability into every aspect of our culture and it is a core element of the solutions we provide to our customers. As we increasingly integrate Corporate Sustainability into our operations, it is becoming a key enabler of operational efficiency and excellence; a discipline that will help us to drive innovation and drive our long-term success."

– Scott Key, President and COO



To ensure that senior leadership is universally focused, their incentive compensation is tied to the achievement of our company objectives.

# Our Approach Sustainability Framework at IHS

## Live Well

### **Strengthening People & Communities**

Our community and philanthropic efforts focus on:

- Advancing education in math, science and technology
- Environmental sustainability
- Health and wellness

## Live Wise

### **Governing for Long-term Profitable Growth**

Responsible corporate conduct, smart business and knowledge sharing are critical factors to our success

## Live Green

### **Caring for the Planet**

IHS colleagues around the globe are engaged in efforts to reduce our office waste, manage energy use and efficiency, and adopt more environmentally preferred purchasing practices throughout our supply chain

"We strive to focus our efforts on those activities that enrich the lives of our colleagues and communities, while strengthening our company."

— Jane Okun Bomba,  
SVP, Chief Sustainability Officer



## 2013 Corporate Sustainability Goals

- Increase our number of colleague volunteer hours to 10,000
- Make continuous progress and improvements as measured by credible, third-party assessments



## Live Well

Focus on health and wellness



## Live Wise

Focus on governance and advancing education



## Live Green

Focus on the environment

# Our Impact

**IHS colleagues around the world** are having a positive impact in our communities and on the environment.

We encourage colleagues to give back through volunteer efforts and team-driven community improvement initiatives. We are choosing behaviors that increase our energy and resource efficiency, and minimize negative environmental impacts.

As a company that does not manufacture goods, our environmental focus centers on improving the eco-efficiency of our office operations and greening our supply chain.

Through initiatives around the world – large and small – our community contributions are making a difference by supporting health and wellness, advancing education and caring for the environment.

Around the globe, every IHS office has a designated sustainability champion who leads efforts within their office and the community to advance sustainability. The collection and management of data is aggregated, helping us better understand our impacts and also identify areas of progress and areas of opportunity.

## Core Metrics

**2012**

### Community Impact\*

<b>Total Activities Live Well, Wise, Green</b> (count)	<b>310</b> Improved 20%
<b>Total Money Donated Live Well, Wise, Green</b> (USD)	<b>\$655,100</b> Improved 38%
<b>Total Volunteer Hours Live Well, Wise, Green</b> (count)	<b>6,230</b> Improved 61%

**2012**

### Environmental Impact\*

<b>Office Electricity</b> (MWh)	<b>24,500</b> Reduced 16%
<b>% Sites reporting certified or ≥30% PCW paper</b> (percent)	<b>73%</b> Improved 55%
<b>Paper Volume</b> (lbs)	<b>475,000</b> Reduced 4%
<b>Landfill Waste</b> (metric tons)	<b>584</b> Reduced 29%
<b>Offices that Recycle</b> (percent)	<b>77%</b> Improved 15%

\*See Appendices, for description of metrics and related assumptions. All percent change relative to 2011.

# Strengthening People and Communities

**Our focus on health and wellness** means taking care of people – our colleagues and the people in our communities.

The IHS culture of sustainability begins with our 6,000+ colleagues around the world. We have built a network of site sustainability champions leading sustainability teams in over 100 IHS offices.

In 2012, IHS introduced a new global benefit which offers all colleagues a full paid working day to share their time in their community through volunteering.

IHS is passionate about advancing health and wellness, whereby in 2012 we contributed over \$550,000 (USD) and 5,170 hours of time to support efforts that eradicate diseases and improve lives. These contributions include, but are not limited to: diabetes; obesity; cancer; multiple sclerosis; and Alzheimer disease.



**IHS was named one of America's Top Workplaces in 2012** as rated by employees.

The national 2012 Workplace Dynamics® Survey list consisted of the top 328 U.S. companies with over 1,000 employees.



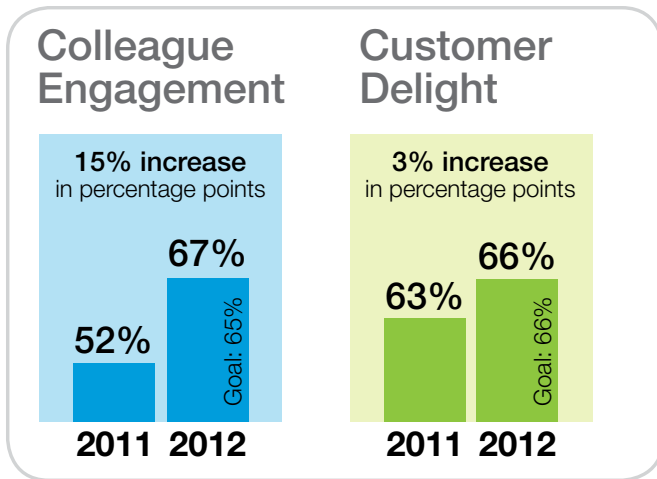
Live Well

## Building a Culture of Sustainability

Sustainability efforts are helping to drive colleague success, one of the five IHS key company objectives.

Colleagues are passionate and understand that IHS is building a very unique company focused on providing tremendous value to customers, communities and stakeholders. Over the past five years, we have created a culture of continuous improvement resulting in a highly engaged workforce. Colleague Engagement is measured by our annual survey, which asks colleagues to rate their overall experience of working at IHS. Our Colleague Engagement goal for 2013 is 71 percent.

At IHS, Customers First is fundamental to how we think, how we act and how we conduct business. We measure the effectiveness of our focus on customers through "Customer Delight" scores based on responses to our Customers First surveys. Our Customer Delight goal for 2013 is 68 percent.

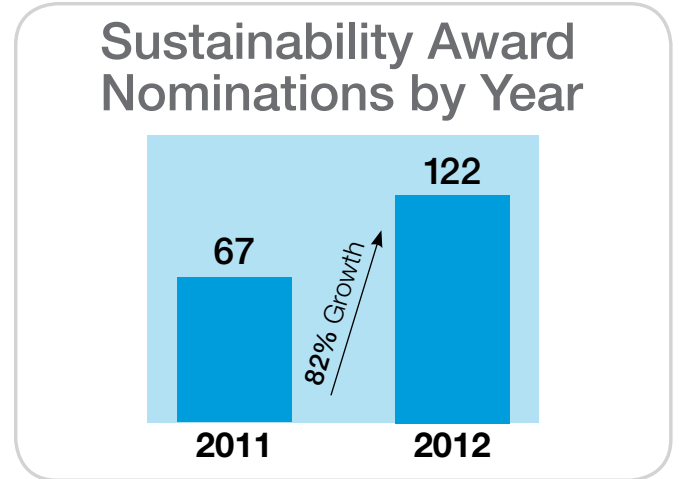


## Encouraging Action, Recognizing Innovation

The IHS Sustainability Awards is designed to help capture operational impacts, identify new ideas, share successes and further reward colleagues in support of IHS sustainability efforts.

Colleagues from around the world share ideas and projects of varying scope that focus on our **Live Well**, **Live Wise** and **Live Green** initiatives. This can include encouraging operational eco-efficiencies within an IHS office, supporting local non-profit organizations or advancing global efforts around the company. Since the inception of the program, over 300 nominations have been submitted and 125 colleagues have been recognized.

A global panel selects the winning entrants who are rewarded with their choice of supporting either carbon offsets through the CarbonNeutral® company or a small business owner through the Kiva® microlending program. Kiva® is a non-profit organization with a mission to connect people through lending to alleviate poverty.



"I'm so excited about this (Kiva®). I found a group that sells used sewing machines in the Dominican Republic, and I gave to a lady who started a group in Haiti to teach women to sew scrubs! Threads of Kindness was founded by a lady in my home town, so it's a complete circle! This is a fantastic program and I am so proud to work for a company that allows for this type of global participation."

- IHS Colleague, Delores Nicar, Oklahoma City, Okla., U.S.

## Live Well

\*See Appendices, for description of metrics and related assumptions. All percent change relative to 2011.

# IHS

## Supports Health and Wellness\*

provided  
**220**  
units of blood

donated  
**2,900**  
clothing items

participated in  
**228**  
activities

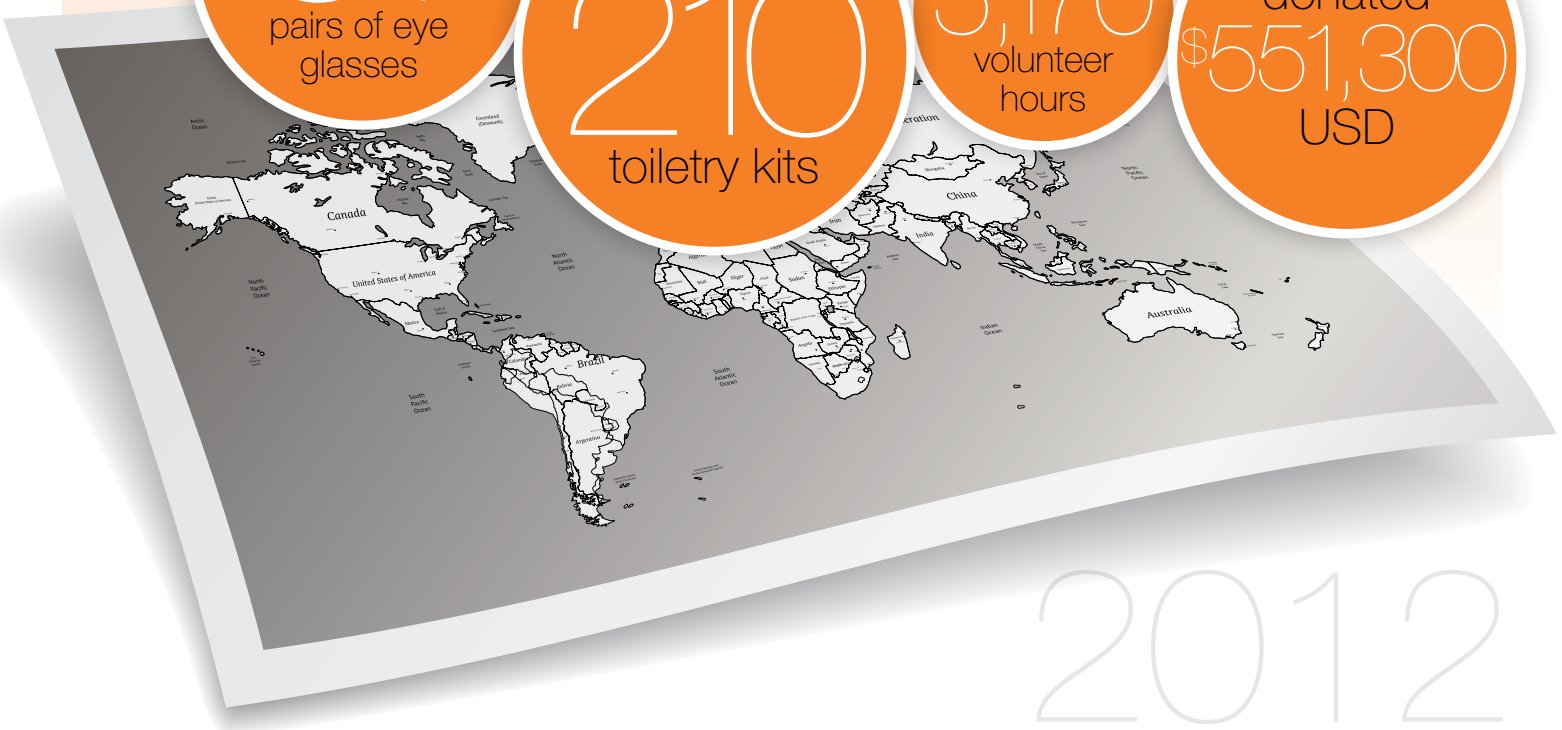
donated  
**10,000**  
pounds of food

donated  
**81**  
pairs of eye  
glasses

donated  
**210**  
toiletry kits

contributed  
**5,170**  
volunteer  
hours

donated  
**\$551,300**  
USD



2012

Live Well



# Governing for Long-term Profitable Growth

## Smart Business - Sharing Knowledge

**IHS is a leading source of information,** insight and analytics in critical areas that shape today's business landscape. We serve businesses and governments in more than 165 countries that rely on the content, expert independent analysis and flexible delivery methods of IHS. It is important to create and promote a culture that adheres to the highest standards of ethical business conduct while, continuously creating shareholder value.

Stakeholder and investor confidence in public companies is essential to the functioning of the capital markets and our economy. We are governed by a comprehensive code of conduct to ensure we live up to stakeholder expectations.

Learn more about  
[IHS Corporate Governance on IHS.com](http://IHS.com)

Sharing knowledge is fundamental to our business and how we contribute to our communities. We continue to be a key strategic partner at the World Economic Forum® in Davos, Switzerland; we contribute to educational institutions around the globe through in-kind product donations. In 2012, 380 of the total 6,230 hours that colleagues shared were dedicated to supporting numerous efforts and organizations that are helping to advance education, particularly in science, math, engineering and technology.



Live Wise



**IHS colleagues are working**, volunteering and supporting communities around the world by sharing information and helping to advance education, career development and knowledge.

Girl Scouts visited our Houston, Texas, U.S., IHS office to learn about careers in science, technology, engineering and math (STEM). As part of IHS Geoscience Day and the Girl Scouts ToGetHerThere® program, Scouts learned about the fundamentals of geology, lithology, wave theory and well logging.

“Girls want to help make a difference in the world, and to get them there we need the support of companies like IHS to help us teach girls the value of STEM and the skills they will need to fill the roles of the future.”

– Emily Kremer, Girl Scouts of San Jacinto Council (GSSJC)

**IHS donates** its content, data and software, including oil, gas and geological analytical tools, to more than 400 universities worldwide.

“Petroleum geoscience students have benefited greatly from having access to IHS software products. These have enabled our students to learn to use the tools used in their future careers in the upstream oil and gas industry, as well as enabling them to work with current ‘real-world’ data in their classes and research projects. Western is grateful to IHS for its generous provision of these products and for its continuing support of education of our students.”

– Burns A. Cheadle, P.Geo, Ph.D, Co-Editor-in-Chief, Bulletin of Canadian Petroleum Geology Associate Professor & Chair in Petroleum Geology, Department of Earth Sciences, Western University, Canada

Live Wise

# IHS

Advances Education\*

donated  
**1,800**  
school supplies

donated  
**700**  
books

donated  
**\$99,500**  
USD

shared  
**380**  
volunteer hours

participated in  
**26**  
activities



Live Wise

# Caring for the Planet

Environmental sustainability at IHS is important 365 days of the year, where we work to understand and address our environmental impacts and identify areas for improvement. This includes advancing environmental sustainability in our communities and finding improvements and eco-efficiencies in how we operate.

2011 is our baseline year with respect to environmental metrics. We use our own product, the IHS Corporate Responsibility Solution, to capture and manage our sustainability metrics.

- Energy use and efficiency
- Waste reduction
- Recycling
- Greening our supply chain
- Community environmental efforts





IHS Stampede Station Office - Calgary, Canada - LEED-CI® Gold Certified

## 2012 Company Energy Highlights\*

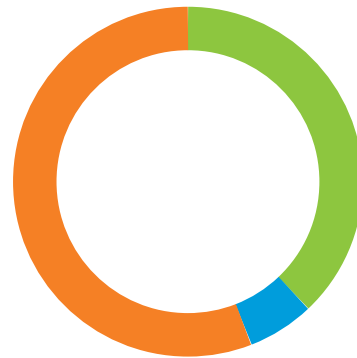
**32,000** metric tons CO<sub>2</sub>e FY2012 energy consumption

**16%** overall reduction in energy use

**9%** of office space energy supplied by renewables

**10%** of office spaces have environmental certification, such as Building Research Establishment Environmental Assessment Method (BREEAM®) or Leadership in Energy and Environmental Design (LEED®)

## 2012 Company Greenhouse Gas (GHG) Emissions and Distribution\*



**54%** **Office electricity**  
24,500 MWh | 17,300 metric tons CO<sub>2</sub>e

**39%** **Air travel**  
54,967,079 miles | 12,300 metric tons CO<sub>2</sub>e

**7%** **External data centers**  
3,050 MWh | 2,150 metric tons CO<sub>2</sub>e

Live Green

\*See Appendices, for description of metrics and related assumptions. All percent change relative to 2011.

# Integrating sustainability into everyday actions

## Printing

IHS colleagues are working to minimize printing and reduce waste through more sustainable actions.

### 2012 Highlights\*

- 29%** overall reduction in waste
- 77%** of offices recycle
- 45%** of colleagues are in offices with double-sided printing as the default setting
- 4%** reduction in paper usage
- 73%** of sites use certified or  $\geq 30$  percent post-consumer waste (PCW) paper

IHS is virtually eliminating personal printer use and realizing many benefits through printer consolidation and use of Xerox® ColorQubes®.

- **Streamlined print** infrastructure by over 80 percent
- **Decreased print-related** energy use by 43 percent
- **Reduced print-related** greenhouse gas (GHG) emissions by 34 percent and solid waste by 39 percent
- **Recycled** and donated replaced printing devices
- **Improved print** turnaround times
- **Reduced overall** printing costs by approximately \$30,000 (USD)

[Read more in the Xerox-IHS Case Study](#)



## Water Use

Our efforts to reduce water are another example of how we live green at IHS. At our corporate headquarters in Englewood, Colo., U.S., which represents 15 percent of IHS office space, our water reduction efforts include:

- **Low water consumption** flush valves on all closet toilets and urinals
- **Low gallon per minute** aerators on all faucets where 15 percent of these faucets have automatic valves with hand sensors
- **Reclaimed grey water** used for irrigation of the turf on campus
- **Rain sensors** on irrigation clocks that sense moisture and turn off irrigation when rain is detected

Live Green

# Integrating sustainability into everyday actions

## Greening our IHS Supply Chain

IHS is integrating sustainability into our process for purchasing goods and services to operate our business.

### 2012 Highlights:

**Updated** our IHS supplier code of conduct to include questions addressing Environment, Health, Safety and Sustainability (EHS&S)

[View our Supplier Code of Conduct](#)

**Joined** the Ecodesk Innovator program to begin tracking supply chain sustainability impacts, starting with our top suppliers

[View our IHS Profile](#)



## Greening our IHS Brand Store

Globally recognized environmental or "eco-attributes" are used when evaluating and selecting items for purchase that bear our IHS logo.

## Eco-Attribute Considerations

- ✓ Post-consumer recycled content >10 percent
- ✓ Forest Stewardship Council (FSC®) certified paper >50 percent
- ✓ Locally sourced
- ✓ Rapidly renewable content >50 percent
- ✓ No hazardous materials
- ✓ Waste reducing impact (e.g., recyclable, biodegradable or compostable materials)
- ✓ Durable versus one-time use
- ✓ Suppliers with 'green' or 'sustainable' policies

In 2012, 17 percent of the items on the IHS company store had one or more sustainable attributes. Our goal through the end of 2014 is to have 50 percent of all store items with a minimum of one recognized eco-attribute.

Live Green

# IHS

## Cares for the Planet\*

donated  
**6,000**  
pounds of e-waste  
for reuse

cleaned up  
**1,300**  
pounds of trash  
at beaches, parks  
and trails

donated  
**\$4,300**  
USD

**9%**  
of office space  
energy supplied  
by renewables

certified  
**4**  
offices for  
environmental  
performance

shared  
**680**  
volunteer hours

participated in  
**56**  
activities



2012

Live Green



# Appendices

Appendix A:

# Scope and Organizational Boundaries

Our fiscal calendar year, December 1 to November 30, is our reporting period for the metrics in this report. IHS reports emission for scope 2 greenhouse gas (GHG) emissions from all wholly owned or partially owned global offices. When possible, IHS uses an operational control approach when reporting GHG emissions. IHS also reports scope 3 GHG emissions for air travel.

## **Materiality**

GHG emissions are reported for all offices in which we have operational control and only reported when data is readily available or can be accurately estimated.

## **Data Collection and Assurance**

The majority of our data is collected at the site level and entered into our Corporate Responsibility Solution by designated Sustainability Site Champions. Corporate-wide data, such as human resource and travel data is collected and reported by the responsible business unit or information owner. When possible, raw data, is stored and posted online on our intranet. Data is collected per each fiscal year and audited internally.

# Scope and Organizational Boundaries

Table A: Data collection, calculations and assumptions for reported metrics

Metrics	Units of Measure	Sources	Calculation Methods	Notes & Assumptions
<b>Office Electricity</b>	MWh, GHG emission*	Property manager Meter readings Utility bills (from vendor)	If not using meter reading, reported electricity usage is pro rata**  Cost per kWh (for specific region) may be used to estimate electricity usage	Used eGRID 2012 version 1.0 emission factors
<b>Data Center Consumption</b>	MWh, GHG emission	IHS IT Department	Electricity usage calculated using power consumption	Servers are running at maximum capacity: 24 hours a day, 365 days per year Used eGRID 2012 version 1.0 emission factors
<b>Air Travel</b>	Miles, GHG emission	IHS Travel Department and our travel vendor		Used DEFRA/DECC's GHG Conversion Factors (July 2011)
<b>Landfill Waste and Recycling</b>	Pounds (lbs)	Property manager Utility bills (from vendor) Sustainability Site Champion	Weight (lbs) or estimated weight	If data is not available for the full fiscal year, the weight of waste is estimated using random sampling and extrapolation of this data for the whole year (Actual and/or Pro rata)
<b>E-waste</b>	Pounds (lbs)	IHS IT Department and our e-waste vendors	Weight (lbs) or estimated weight	
<b>Paper Usage</b>	Pounds (lbs)	Sustainability Site Champion Xerox printer diagnostics Office supply vendors	Weight (lbs) or estimated weight based on: Paper purchased or count of paper printed	Paper usage measured as the amount of copier paper used If data is not available for the full fiscal year, the weight of paper usage is estimated using random sampling and extrapolation of this data for the whole year
<b>Monetary Donations</b>	USD \$	Sustainability Site Champion or Corporate Sustainability Department	Currency converted to USD \$ using 12-month average of monthly balance sheet exchange rates	Includes both colleague and corporate donations
<b>Other Community Donations</b>	Hours Count Weight (lbs)	Sustainability Site Champion	Estimated values used when exact number not available	Metrics reported for IHS-sponsored or supported events only
<b>Sustainability Awards</b>	Count	Database on company intranet	Count number of entries in database, by date	Includes award-winning nominations
<b>Colleague Engagement</b>	Percentage point	Third-party survey administered to colleagues	Third-party colleague response analysis	Measure of highly-engaged colleagues
<b>Customer Delight</b>	Percentage point	Third-party survey administered to customers	Third-party customer response analysis	Measure of customers that are delighted

\*All GHG emissions are reported in metric tons of CO<sub>2</sub> equivalent

\*\*Data is proportioned according to the office area that IHS occupies in the building

# Metrics by the Pages

Page

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## 2012 Community Impact\*

**Total Activities**  
Live Well, Wise, Green  
(count) **310**  
Improved 20%

**Total Money Donated**  
Live Well, Wise, Green  
(USD) **\$655,100**  
Improved 38%

**Total Volunteer Hours**  
Live Well, Wise, Green  
(count) **6,230**  
Improved 61%

2012

## Environmental Impact\*

**Office Electricity**  
(MWh) **24,500**  
Reduced 16%

**% Sites reporting certified or ≥30% PCW paper**  
(percent) **73%**  
Improved 55%

**Paper Volume**  
(lbs) **475,000**  
Reduced 4%

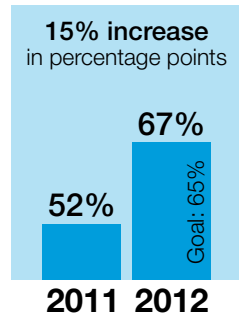
**Landfill Waste**  
(metric tons) **584**  
Reduced 29%

**Offices that Recycle**  
(percent) **77%**  
Improved 15%

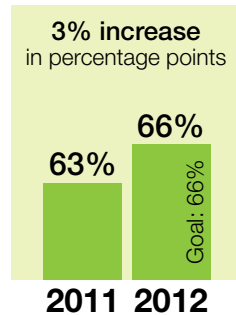
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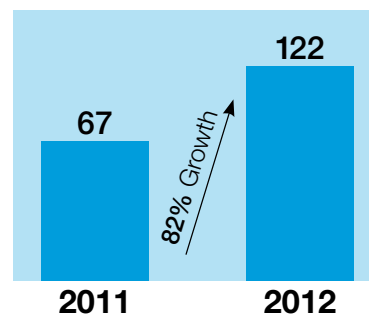
## Colleague Engagement



## Customer Delight



## Sustainability Award Nominations by Year

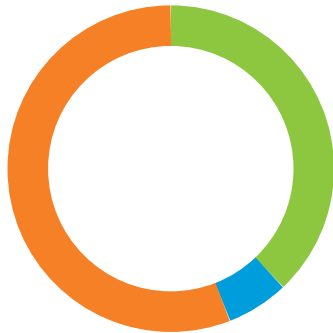


# Metrics by the Pages

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## 2012 Company Greenhouse Gas (GHG) Emissions and Distribution\*



54%

### Office Electricity

24,500 MWh | 17,300 metric tons CO<sub>2</sub>e

39%

### Air Travel

54,967,079 miles | 12,300 metric tons CO<sub>2</sub>e

7%

### External Data Centers

3,050 MWh | 2,150 metric tons CO<sub>2</sub>e

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## 2012 Company Energy Highlights\*

**32,000** metric tons CO<sub>2</sub>e FY2012 energy consumption

**16%** overall reduction in energy use

**9%** of office space energy supplied by renewables

**10%** of office spaces have environmental certification, such as Building Research Establishment Environmental Assessment Method (BREEAM®) or Leadership in Energy and Environmental Design (LEED®)

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## Printing

IHS colleagues are working to minimize printing and reduce waste through more sustainable actions.

### 2012 Highlights

**29%** overall reduction in waste

**77%** of offices recycle

**45%** of colleagues are in offices with double-sided printing as the default setting

**4%** reduction in paper usage

**73%** of sites use certified or ≥30 percent post-consumer waste (PCW) paper

\*See Appendix A, for description of metrics and related assumptions. All percent change relative to 2011.

# Metrics by the Pages



Live Well

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Live Wise

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Live Green

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# IHS Supports Organizations around the Globe



## Live Well

- Adopt-a-Camp
- AIDS Walk Houston
- Amar Jyoti Charitable Trust
- American Diabetes Association
- American Heart Association
- American Red Cross
- Archie Foundation
- Association for the Advancement of Medical Instrumentation Foundation
- Australian Red Cross Blood Service
- Banc dels Aliments
- Calgary Food Bank
- Center for Women's Health Research
- Cerebral Palsy Colorado
- Children of the Andes
- Children's Trust
- Choice Foundation
- City Harvest
- Colorado Chapter of the American Red Cross
- Colorado Foundation for Conductive Education
- Dana Farber Institute of Cancer
- Divine Light Trust for the Blind
- Food Bank of the Rockies
- Fort York Food Bank
- Goonj
- Healthy LifeStars
- Houston Children's Charity
- Houston Food Bank
- Japan Red Cross
- JDRF
- Just4smiles
- Borneo Tropical Rainforest
- Kiva®
- Komen Denver Race for the Cure
- La Mie de Pain
- La Mosaïque
- L' Etablissement Français
- Loving Hugs
- Macmillan Cancer Support
- Meals on Wheels
- Medical Emergency Relief International (Merlin)
- Movember
- Multicaf
- Muscular Dystrophy Association
- National Cancer Society of Malaysia
- National MS Society
- NDG Food Depot
- Onesight
- Philabundance
- Restos du Cœur
- Ronald McDonald House
- Samarthanam
- Trust for the Disabled
- Second Harvest Food Bank
- Singapore Red Cross Society
- Singtel/Singapore Cancer Society
- Soles4Souls
- Southern Maryland Food Bank
- Special Olympics
- Stroud District Foodbank
- Sutton Foodbank
- Terry Fox Foundation
- Thai Red Cross
- The Immunization Partnership
- The Philippine Community Fund
- Un Kilo de Ayuda
- UK Breast Cancer
- Yonge Street Mission
- YWCA



## Live Wise

- Boys and Girls Club of Boston
- Colorado FIRST
- Colorado Scholarship Coalition
- Creche Tia Léa
- CU Denver – Energy
- Moving Forward
- Denver Museum of Nature & Science
- Junior Achievement
- OpenWorld Learning
- SAE Foundation
- Wings Over the Rockies
- Young Americans Center for Financial Education



## Live Green

- Blue Thumb - Oklahoma Conservation Commission
- City of Calgary Pathway & River Clean Up
- Denver Regional Council of Governments
- Ecocap Movement
- Gloucestershire Wildlife Trust
- Keep America Beautiful
- Malaysian Nature Society
- Minnetonka Adopt-a-Trail
- PanEco
- Projeto Reciclar
- Recycle Network
- TerraCycle
- Tetbury Flower Show Society
- Tetbury in Bloom

