












# 2015 Corporate Sustainability Scorecard: Progress Update

Target	Progress	Objective
73%		<b>72%</b> <b>Customer Delight:</b> IHS measures customer delight through third-party customer surveys. Our score in 2014 met our goal of 71 percent. Our 2015 goal is 73 percent.
100%		<b>98%</b> <b>Business Ethics:</b> IHS is committed to conducting business with integrity and in compliance with relevant laws, regulations, policies and procedures. In 2013-14, more than 95 percent of colleagues completed Code of Conduct training. For 2015, our goal is to achieve a completion rate of 100 percent.
DJSI North America and DJSI World		<b>DJSI North America</b> <b>Dow Jones Sustainability Index:</b> IHS participates in the RobecoSAM Assessment, as part of the DJSI evaluation and selection process. In 2013, we achieved a 2015 goal by making the North America Index, and have been on the index for two consecutive years. Our goal is to maintain our standing on this index, in pursuit of being listed on the DJSI World Index.
72		<b>72</b> <b>Colleague Engagement:</b> We measure our commitment to creating success for all colleagues, which is measured through our Colleague Engagement Survey. Our goal for 2015 is to remain in the high performing quadrant and continue to make progress.
25,000		<b>31,078</b> <b>Volunteer Time Off Participation:</b> IHS colleagues will share 25,000 hours of volunteer time in their communities. 100 percent of all IHS sites participate and contribute to this goal.
8%		<b>9.7%</b> <b>Data Center and Server Consolidation:</b> IHS efficiency efforts are focused on consolidating eight data centers and moving 8 percent of our total servers out of non-strategic locations.
80%		<b>80%</b> <b>Build Internal Event Team Capabilities:</b> We will grow our internal capabilities and better understand how to effectively integrate and measure the sustainability of our events through internal training, awareness and event management. Our goal for 2015 is to establish an interactive training/knowledge program that reaches 80 percent of event producers and event marketers.
11.25%		<b>24%</b> <b>Sustainable Design:</b> IHS is committed to the incorporation of sustainable design into new and renovated facilities. For 2015, our goal is to have 11.25 percent of our space certified as green/sustainable.
5%		<b>24%</b> <b>Green Travel Suppliers:</b> IHS continues to contract with and drive use of green travel suppliers. Our goal is to have over 5 percent of all hotel stays be at green hotel properties.
5%		<b>6%</b> <b>Occupancy Agreements:</b> IHS continues to strengthen requirements in new and renewed lease agreements that encourage the landlord to provide IHS with data and information related to energy/ utility usage and waste disposal/ recycling volumes. Our goal is to double the number of agreements that have this language to over 5 percent.
Top 150		<b>Top 150</b> <b>Top Suppliers Registered on EcoDesk:</b> IHS encourages our suppliers to register on EcoDesk and share data, to increase transparency into their sustainable business practices. Our goal is to increase the registration by 33 percent to include our top 150 suppliers.

 Partially Achieved  Achieved or Exceeded

