

2016 Corporate Sustainability Scorecard: Goals and Priorities

25k hours
100%

Community Impact

IHS colleagues share their time by volunteering in their communities. Our goal for 2016 is to share 25,000 hours, with 100 percent of all IHS sites participating and contributing to this goal.

74%

Customer Delight

IHS measures customer delight through third-party customer surveys. Our goal for 2016 is to improve our score from 72 percent to 74 percent.

100%

Business Ethics

IHS is committed to conducting business with integrity and in compliance with relevant laws, regulations, policies and procedures. Our goal for 2016 is to achieve a completion rate of 100 percent of colleagues completing Code of Conduct training.

100%

Implementation of IT Service Management

IHS is continuously improving the experience for the customer and providing a more efficient customer service platform is one way to do this. Our goal for 2016 is to have 100 percent execution on platform and process re-engineering efforts in our Service Management program.

75%

Colleague Engagement

Engaged colleagues make IHS a better place to work. Our goal for 2016 is to increase our Colleague Engagement score from 72 percent to 75 percent.



Third Party Assessments

IHS participates in multiple third party assessments. Our goal for 2016 is to maintain our standing on the DJSI North America, MSCI and FTSE4Good Indices, and to be included in the DJSI World Index.

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Sustainable Events

IHS recognizes the importance of sustainability performance in events. Our goal for 2016 is to establish a baseline of sustainability performance in IHS Events by implementing a Strategic Meeting Planning Platform (SMPP).

50%

Sustainable Design

Sustainable design remains a top criteria for IHS in purchasing new and remodeling existing office spaces. Our goal for 2016 is for 50 percent of the projects we undertake in 2016 to include sustainable design.

20%

Green Travel Suppliers

IHS continues to contract with and drive use of green travel suppliers. Our goal for 2016 is to increase the proportion of hotel stays that are at green hotel properties from 5 percent to 20 percent.

+50%

Occupancy Agreements

IHS aims to include sustainability language in new lease agreements. Our goal for 2016 is to do this for 17 of our offices, an increase of 50 percent compared to 2015.

35%

Vendor Management

IHS is reducing its total number of vendors as a means of focusing spend on strong partnerships and high performers. Our goal for 2016 is to reduce our number of suppliers by 35 percent.

8%

Vendor Supplier Diversity

IHS supports small businesses. Our goal for 2016 is for 8% of total dollars subcontracted to be spent with small businesses that include those that are women owned, veteran owned, service disabled veteran owned, HubZone, small disadvantaged, Alaskan Native Corporations and Indian tribes.

