

Scorecard – 2016 Progress

At IHS Markit, we update our sustainability goals each year and report on progress in relation to our targets. Below you can see the outstanding advances that we achieved in many areas during 2016 as well as opportunities for improvement in 2017.

100%

Implementation of IT Service Management

IHS Markit continuously strives to improve our customers' experience so we wanted to provide a more efficient customer service platform. Our goal for 2016 was to have 100% execution on platform and process re-engineering efforts in our IT Service Management program.



97%

Business Ethics

IHS Markit is committed to conducting business with integrity and in compliance with relevant laws, regulations, policies and procedures. Our goal for 2016 was to have 100% of colleagues complete IHS Markit Code of Conduct training.



75%

Colleague Engagement

Engaged colleagues make IHS Markit a better place to work. Our goal for 2016 was to increase our Colleague Engagement score from 72% to 75%.



75%

Customer Delight

IHS Markit measures Customer Delight through third-party customer surveys. Our goal for 2016 was to improve our score from 72 % to 74%.



88%

Sustainable Design

Sustainable design remains a top criteria for IHS Markit in purchasing new and remodeling existing office spaces. Our goal for 2016 was for 50% of the projects we undertake in 2016 to include sustainable design.



Third-Party Assessments

IHS Markit participates in multiple third-party assessments. Our goal for 2016 was to maintain our standing on the Dow Jones Sustainability Index (DJSI) North America, MSCI and FTSE4Good indices and to be included in the DJSI World Index.



35,000+

Community Impact

IHS Markit colleagues share their time by volunteering in their communities. Our goal for 2016 was to share 25,000 hours, with 100% of all IHS Markit sites participating and contributing to this goal.



33%

Green Travel Suppliers

IHS Markit continues to contract with and drive use of green travel suppliers. Our goal for 2016 was to increase the proportion of hotel stays that are green hotel properties from 5% to 20%.



27%

Vendor Management

IHS Markit is reducing its total number of vendors as a means of focusing spending on strong partnerships and high performers. Our goal for 2016 was to reduce our number of suppliers by 35%.



Sustainable Events

IHS Markit recognizes the importance of sustainability performance in events. Our goal for 2016 was to establish a baseline of sustainability performance in IHS Markit events by implementing a Strategic Meeting Planning Platform (SMPP).



17

Occupancy Agreements

IHS Markit aims to include sustainability language in new lease agreements. Our goal for 2016 was to do this for 17 of our offices, an increase of 50% compared to 2015.



7.41%

Vendor Diversity

IHS Markit supports small businesses. Our goal for 2016 was for 8% of total dollars subcontracted to be spent with small businesses that include those that are women-owned, service disabled veteran-owned, HubZone, small disadvantaged, Alaskan Native Corporations and Indian tribes.

