



IMConnecting Investor Services

Direct, structured, seamless communication with the post-trade environment

IMConnecting Investor Services is a web-based self-service window that enables front-office, middle-office and end-customer users to seamlessly interact with their post-trade environment.

Traditionally, back-offices interact with clients in the form of phone calls, e-mails, fax or paper-based mechanisms. All of these modes need back-office operations users to interpret the instructions and manually process the requests, as well as add corresponding information in the processing systems. This manual process of processing information and translation of client's instructions is prone to human errors, is time-consuming and non-transparent to the people who sent the instructions.

Leveraging IMConnecting, front-office or middle-office users can review the frequently required information on their own for holdings, transactions, settlement instructions and corporate actions. Additionally, they can provide settlement instructions and corporate actions elections instructions using the application.

IMConnecting standardizes such instructions in ISO standard format and immediately sends them to back-office for processing. The instructions are automated and processed straight-through in back-office without any manual interpretation. IMConnecting users can easily keep tab of the back-office processing status of their instructions without the need of calls and e-mails to operations.

Transparent communication

Direct communication between front-office users enables real-time dissemination of information in standard formats

Managed risk of misinterpretation

Minimize risk of misinterpretation of instructions over phone, e-mails

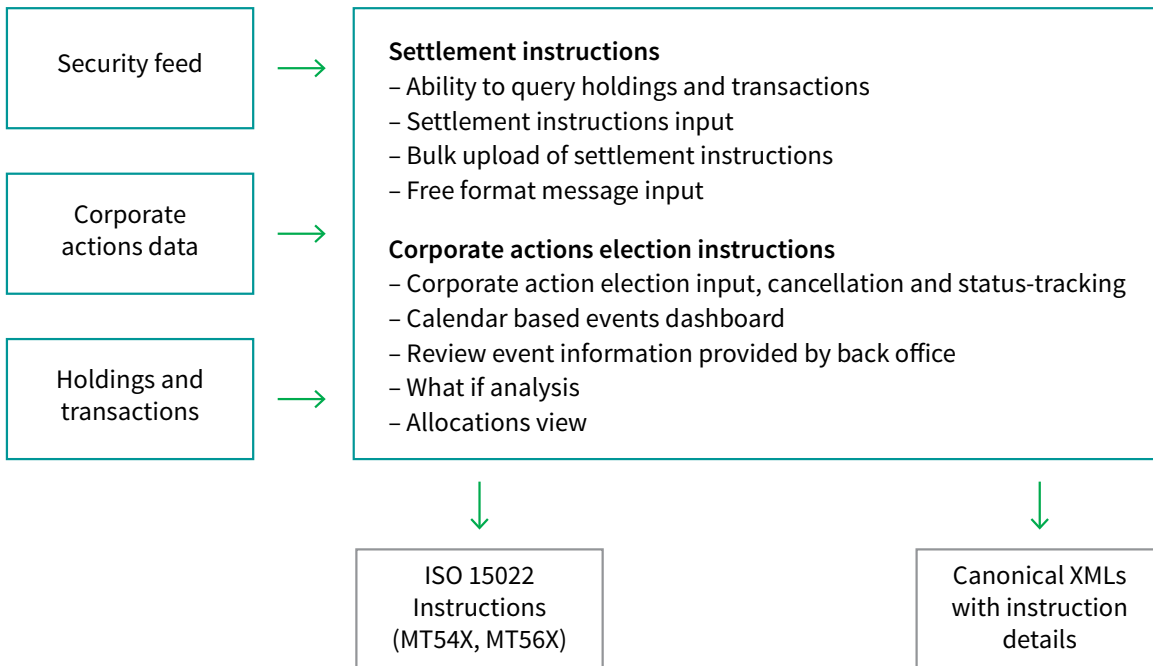
Increased operational efficiency

Operational efficiency is enhanced due to a reduction in the need for calls and e-mails to the back office operations

Reduced financial losses

Minimize financial losses owing to inaccurate or late application of instructions by back office staff; reduced latency in processing due to standardized automated processing.

IMConnecting Investor Services Solution



More information on IHS Markit products and services

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