

SubPUMP and PERFORM: Instructions

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Your order will not be complete unless this information is included with your application:

For Network Licenses:

Please follow the instructions starting on page 19 of the Installation Manual you will find on the [Educational Grant Program Page](#). Once you reach the point regarding the Host Control text file, please send a copy of that file along with your application to UniversityPrograms_Energy@ihsmarkit.com or a screenshot of your system settings tab from LMTools (**this is for network licenses only**). PSG Licensing will use that information to create your network license

For Standalone Licenses:

1. To get a full version of the latest version of SubPUMP/Perform using FTP:

- Visit site <https://ftga.ihsmarkit.com> (Internet Explorer 7 does not support FTP. Please use a different browser, or you can also use Windows Explorer)
- A logon window is open. Please use this information to login:

User ID: psg_guest
Password: ourdesign101

- Click [Subpump2017v1.1.2.zip/Perform2013v1.1.zip](#) and save it to a disk.
- Unzip the download into a temporary directory, and then launch "Setup.exe" from your temporary directory. For Windows 7/Vista users, "Right-click" the mouse on "Setup.exe" and selecting "Run as Administrator" to complete the installation.

2. This creates a "SendFixtoIHS.dat" file that we need emailed to us. Please do the following:

- Click to open (SubPump/Perform)
- When you receive the "Invalid Host" error click "Yes"
- Navigate to the C:\IHS\SubPump/Perform)\Profile folder.
- Copy the file "SendFixToIHS.dat"
- please send a copy of that file along with your application to UniversityPrograms_Energy@ihsmarkit.com
- Licensing will then send you an updated license file.
- Save the new license to the same location as the old one and click "Yes" to overwrite the old license file.
- Launch (SubPump/Perform)
- **We will need a SendFixtoIHS.dat file for each computer if multiple standalone licenses are being requested.**