



WSO Agent Services

Outsourced back-office operations for administrative agent responsibilities

The use of multiple systems, manual documentation and the process of coordinating communication between lenders and borrowers are driving inefficiency for in-house administrative agent operations. These costly and time-consuming procedures are draining the resources of administrative agents and increase the risk of inaccurate activity being posted.

WSO Agent Services streamlines administrative functions between agents and lenders. We provide an efficient and cost-effective alternative to in-house administrative agent responsibilities. Our team of asset class experts provides a range of services that include bank deal management, activity management, correspondence management, cash management extracts and API support.

Using our reporting capability, WSO Agent Services generates standard and customized reports, including referential data reports, tickler reports, Shared National Credit reports and custom extracts for data or wire generation. With this ability to accurately track client deals and cash flows, error rates can be reduced to less than 1%.

Our Agent Services team also uses Notice Manager, allowing customers to view their agent notices on our real-time website. Customers have access to historical notices, significantly reducing the time spent to resend notices, and are able to review notices prior to distribution to lenders and borrowers to ensure accuracy.

Transparency

Proven software solutions from borrower communication to cash reconciliation, with access to our real-time website.

Integration

Use of Markit Entity Identifiers (MEIs) on multiple levels for integration with Loan Settlement from IHS Markit, providing a key building block for facilitating straight-through processing.

Operational efficiency

Increase productivity by reducing administrative time spent tracking and reconciling borrower, lender, bank deal, asset, trade and cash information and activity. Streamline downstream communication and correspondence with all counterparties via our technology and experienced staff.

Technology

Requires no upfront investment associated with hosting software, upgrades and testing, and provides a sophisticated technology platform with full disaster recovery and business continuity plan capabilities.

KEY STATS

\$69.7B+

globally (USD, EUR, GBP, SEK, AUD, CAD, MXN)

600+

assets tracked

8,370+

lenders tracked

31,420+

lender positions currently tracked

54,600+

trades settled in in 2017

CUSTOMERS

Large Syndicated Agents

Middle Market Agents

Direct Lenders

Illustration of WSO Agent Services real time client positions view

WSOAgent My WSO ASSETS REPORTING Jane Doe Last Login: [Logout]

Keyword Type Keyword Status More Actions

Borrower All Search

	Borrower	Asset	Security Id	Bank Deal	Currency	Global Amount	Total Par/Quantity	Lenders
[-]	QA - Tax Withholding	Revolver		June 2010	USD	10,000,000.00	10,000,000.00	5
	Lender	MEI	Institution	Par/Quantity	Global Percent			
	QA - Agent	QA		0.00	0.00000%			
	Test Portfolio 111	Test	Lender 1	3,000,000.00	30.00000%			
	Test Portfolio 233	Test	Test Agent Bank GBP	2,000,000.00	20.00000%			
	Test Portfolio 3	Test	Test Ann's Bank	4,000,000.00	40.00000%			
	Test Portfolio 4	US212121	QA Agent Bank	1,000,000.00	10.00000%			
[+]	QA Asset 1	Revolver	4545cQA	January 2001	USD	750,000,000.00	750,000,000.00	6
[+]	QA Asset 1	Term Loan B		January 2001	USD	1,200,000,000.00	1,200,000,000.00	7
[+]	QA Asset 1	Term Loan C		January 2001	USD	50,000,000.00	25,000,000.00	3
[+]	QA Issuer 1	Fixed Term A		August 2009	USD	0.00	0.00	4
[+]	QA Issuer 1	Revolver	Revolver	August 2009	USD	5,500,000.00	5,500,000.00	5
[+]	QA Issuer 1	Term Loan A		August 2009	USD	0.00	0.00	2
[+]	QA Issuer 1	Term Loan B		August 2009	USD	1,000,000.00	1,000,000.00	4
[+]	QA Issuer 1	Term D		August 2009	USD	100,000,000.00	100,000,000.00	5
[+]	QA Issuer 1	Term Loan C		August 2009	GBP	0.00	0.00	2
[+]	QA Issuer 2	Loan (Mezzanine)		January 2008	USD	1,500,000,000.00	1,350,000,000.00	10
[+]	QA Issuer 2	Term Loan		January 2008	GBP	0.00	0.00	3

More information on IHS Markit products and services

AMERICAS
+1 212 931 4900

EMEA
+44 20 7260 2000

APAC
+65 6922 4200

sales@ihsmarkit.com