

thinkFolio managed service

Exception trend analysis
Exception automation
Managing processing exceptions
Integration
New business rules
New business workflows/dashboard
Schedule changes
Install and base configuration
User admin and entitlement
Interface management
Performance tuning and archiving
App patches and upgrades
thinkFolio upgrade
BCP and DR testing
Penetration testing
Security and access
Network monitoring
Load balancing
Backups and DR
Windows and SQL patches/upgrades



Operations



Infrastructure